

# Privacy Policy

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## Introduction

***‘The General Data Protection Regulation 2016/679 is a regulation in EU law on data protection and privacy for all individuals within the European Union and the European Economic Area’.***

We protect your personal data in compliance with the requirements of the *General Data Protection Regulation (GDPR)*. The *GDPR* requires data controllers such as ourselves to document our lawful basis for processing personal data. It also gives you rights over how your data is processed. This privacy policy documents the data we collect, why and how we process it, and how to exercise your rights.

## Data controller

The data controller responsible for this website is **OLDALONE UK**, who can be contacted at, 142 Cromwell Road, Kensington, London, SW7 4EF United Kingdom.

This website contains links to third-party websites, which have their own data controllers and privacy policies. This privacy policy applies only to this website.

## Lawful basis for processing data

For each method by which we collect personal data, this privacy policy documents our lawful basis for processing the data. Where we rely on your consent to process your data, we explain how you can withdraw your consent and delete your data.

## Individual Rights

The *GDPR* gives you rights over how your personal data is processed. You can exercise your rights by contacting us. In some cases, you can also exercise your rights through automated systems, as described at the relevant points in this privacy policy.

## **Security**

The GDPR requires us to implement appropriate technical measures to protect data. We verify the identity of any individual who requests access to data before granting access. We have a SSL certificate system in place to encrypt any data you supply to us through our website. Additional technical measures are described at the relevant points in this privacy policy.

## **Disclosures**

In addition to any sharing of data described elsewhere in this privacy policy, we may disclose data for legal reasons. If we suspect criminal activity we may disclose data relating to those involved or affected to the appropriate authorities. We may also be obliged to disclose data if we receive a request from an appropriate authority.

## **Data collected when you contact us**

### **Contact Form**

When you submit an enquiry through a 'Contact Form' on our site, we collect your name, e-mail address, and we safely store your information. We do not share your details with third parties, except for the annotated reasons on this policy i.e. disclosures.

You can ask us to delete your data by contacting us with your request.

### **Volunteer Applications**

Volunteer applications can be downloaded from our website by clicking the link and can be submitted by post or by e-mail. They will be treated with absolute confidentiality and all data will be kept in our manual and electronic files. Data will not be shared with third parties except on the stated exceptions outlined in this policy.

However, unsuccessful applications together with all its data will be appropriately and effectively deleted/destroyed upon its outcome. We do not share your details with third parties, except for the annotated reasons on this policy i.e. disclosures.

***Note that you can exercise your right of asking us to delete all information we hold about you at any time.***

### **Data collected when buying from our eBay shop**

We only have an eBay account under the name Oldalone UK where we sell donated goods. When you place an order through our eBay shop, we may use your name, e-mail address, telephone number, company, delivery and billing address for the only

purpose of delivering your order. We do not store or collect your data which may be dealt with by eBay. Please refer to eBay data privacy policy.

### **Data collected by third parties on our behalf**

Our site is hosted by bOnline Limited (company No.7710947 registered in England and Wales). bOnline logs all requests in order determine the causes of reported faults and to detect and block suspicious traffic. The log records the time of the request, your IP address, the requested resource, the referring site (if specified by your browser), and your browser's user agent string (which will usually include the name and version of your browser and operating system). Log files are deleted after ninety days.

### **Changes to this privacy policy**

We may occasionally make changes to this privacy policy. Following any changes, we will add the update at the bottom of this privacy policy. If any change allows for wider or more restricted access to data, such changes will only apply to data collected after the date of the updated privacy policy.